National Cancer Institute
Bari, Italy

OECI Accreditation project

Pilot 2 Trial
PEER REVIEW 2008 Bari, May 19-20th

Project Team:
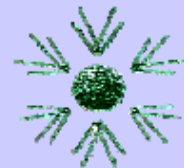**A Paradiso**   Project   Leader
R Lacalamita   Internal Quality Manager
M Schirone   External Quality Manager

Istituto Tumori-NCI, Bari
OECI Pilot 2 Trial: motivations for participation

➤ willingness to review/renew internal organization;

➤ search for a new organizational/management system for a comprehensive cancer center.

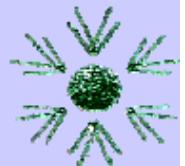➤ Interest in contributing to set-up an accreditation model applicable to Italian Cancer Institutes

OECI Pilot 2 Round:
Istituto Tumori Bari: the process

■**First step (ended last February):**

➢Constitution of the project team (project leader, internal quality manager, external quality manager);

➢Nine working groups composed of referees for specific items;

➢Communication and training of the groups;

■**Second step:**

➢Change of top management;

➢Program approval by the Senior Board;

➢OECI preliminary visit with update of Peer review visit;
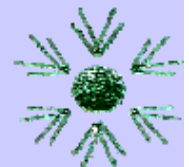
➢Wide communication and internal interlocutory meetings.

OECI Pilot 2 Round:
Istituto Tumori Bari: the peer review

Role of the auditors and suggestions for improvement?

➢Kindness and professionality also facillitated by great propositive expectations from the institute;

Remarks?

➢Too intensive scheduling which didn't allow the right time flexibility while the daily activities (health performances cannot stop!)
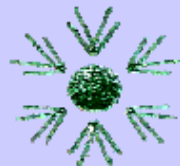
OECI Pilot 2 Round:
Istituto Tumori Bari:
Content of questionnaires (qualitative and quantitative)

Bottlenecks and possible causes?

➢ Awareness to be working with a not definitive model
➢ Internal dynamic organization system;
➢ Terminology/interpretation of the questionnaires time-consuming and not always immediate (language?);

Missing items?

➢ Qualitative questionnaire not always well balanced;

Istituto Tumori-NCI, Bari
OECI Pilot 2 Trial: the conclusions

✓ More outcomes in terms of efficacy and efficiency;

✓ Lean document administrations;